

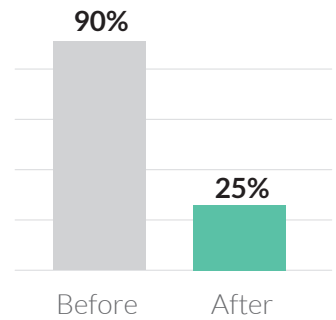
# Turnover Reduction Case Studies

Journeyfront's primary goal is to deliver results for our customers. Below are a few of our call center examples.



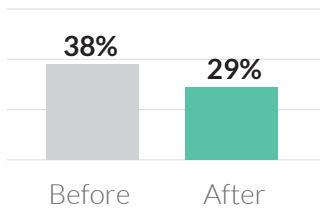
Telecommunications  
Call Center  
(Virtual Receptionists)

**72% Reduction**



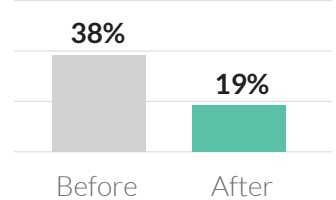
Financial Services  
Call Center  
(Loan Processing)

**24% Reduction**



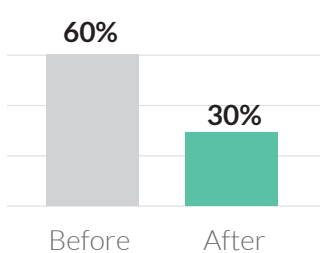
Health & Nutrition  
Call Center  
(Customer Support)

**49% Reduction**



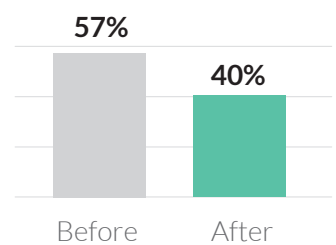
Financial Services  
Call Center  
(Customer Support)

**50% Reduction**



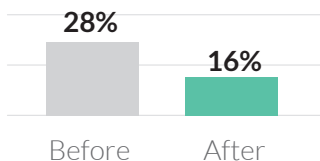
Aviation  
Call Center  
(Logistics Coordinator)

**30% Reduction**



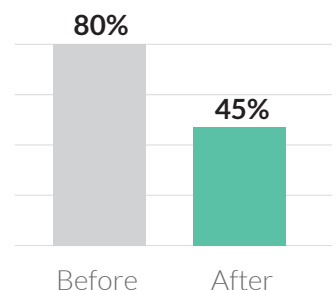
Financial Services  
Call Center  
(Sales)

**43% Reduction**



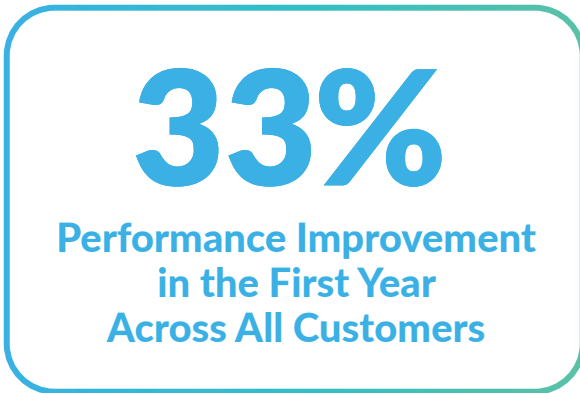
Health Care  
Call Center  
(Technical Support)

**44% Reduction**



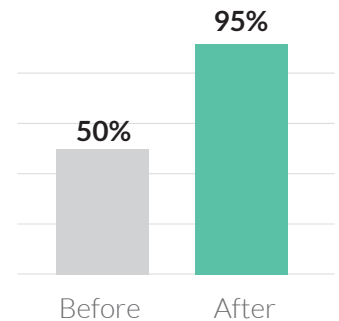
# Performance Improvement Case Studies

Journeyfront's primary goal is to deliver results for our customers. Below are a few of our call center examples.



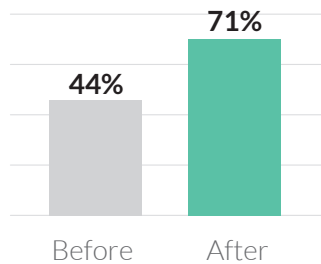
**Aviation**  
Call Center  
(Logistics Coordinator)

**90% Increase**



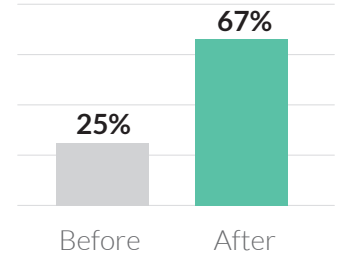
**Financial Services**  
Call Center  
(Loan Processing)

**61% Increase**



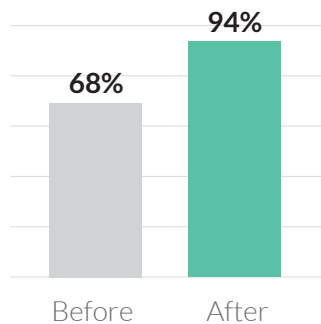
**Health Care**  
Call Center  
(Sales)

**168% Increase**



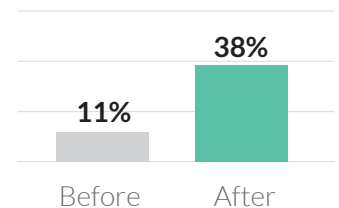
**Financial Services**  
Call Center  
(Customer Support)

**38% Increase**



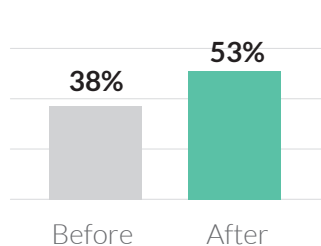
**Software**  
Call Center  
(Sales)

**245% Increase**



**Financial Services**  
Call Center  
(Sales)

**39% Increase**



**Health & Nutrition**  
Call Center  
(Customer Support)

**18% Increase**

