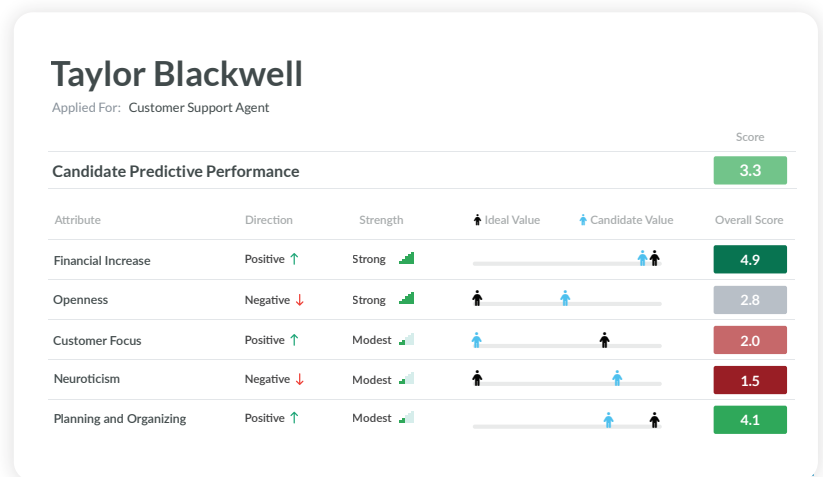


Identify Top Candidates Faster with Assessments

Get to your top candidates faster with our suite of assessments & tests designed to use the uniqueness of your jobs to identify the best fit. Our library of assessments evaluate the hard to measure aspects of a candidate that are important to your jobs.

Predictive Behavioral Assessments

By integrating behavioral assessments like personality, interests, and values, with predictive analytics, you can significantly increase candidate predictability. Customizing these assessments using your company's data from current and past employees ensures that all recommendations are as relevant as possible.



Simulation: Customer Support Agent

Please listen to the call below and answer the questions that follow.

0:00 / 0:17

What steps must you complete to replace this order?

- A. Obtain supervisor approval
- B. Request proof of damage
- C. Ask the customer to return the item

A

B

C

All of the above

← Back 4 / 6

Knowledge Resource Center

- [Product Information >](#)
- [Shipping Problems & Solutions >](#)
- [Product Complaints, Problems & Solutions >](#)
- [Customer Information >](#)

Job Simulations

Test a candidate's ability to perform tasks they will encounter on the job. Real job simulations are one of the most accurate ways to test relevant job skills and deliver a great candidate experience.

Skills Test

Assess the specific job-related skills that are essential for high performance and engagement. Skills Tests offer an objective evaluation of a candidate's proficiency in an area that is vital for the job. Leverage our Skills Tests library to create tests custom to the roles you hire for.

Test Result on Relevant Skills

Problem-Solving Skills	4.9
Negotiation Skills	5.0
Active Listening Skills	3.8
Communication Skills	4.1
Customer Service Experience	2.9



Language Test

Listen to this recording and repeat the sentence.

- ▶ 0:00 / 0:12 ————— 🔊 ⋮ Start Recording 🔴
- ▶ 0:00 / 0:07 ————— 🔊 ⋮ Start Recording 🔴
- ▶ 0:00 / 0:16 ————— 🔊 ⋮ Start Recording 🔴

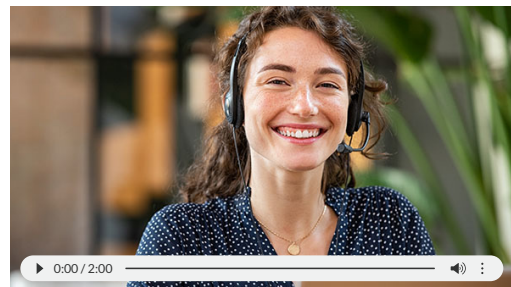
AI Powered Language Testing

Assess language proficiency with confidence using our AI powered language test. Test for speaking, writing, or grammar skills and get immediate results. With over a dozen languages tested using the latest technology in language proficiency, you'll have confidence to put the right people in front of your customers.

Realistic Job Preview

Show candidates what the position is really like. As candidates become more familiar with the role and what it's like to work at your company, they will be able to better assess for themselves if they are a good fit. Realistic job previews have been proven to reduce short-term turnover in many positions.

Please review the following video to see what a day in the life as a collections agent is like.



Click NEXT when you are finished.

NEXT